# The Challenges for Private Clinics on Health Screening for Covid-19 and other Obstacles

og APRIL 2020 (THURSDAY) 3 PM – 4PM



PANELIST: DR THIRUNAVUKARASU RAJOO HONORARY GENERAL SECRETARY MALAYSIAN MEDICAL ASSOCIATION (MMA)

Please Register: https://attendee.gotowebinar.com/register/2711784207665446926

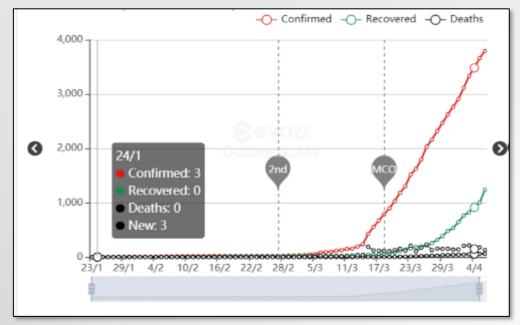


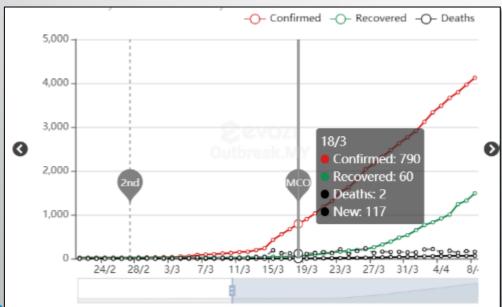
MODERATOR : HJ SYAMSUL ARMANYAP

MPC ASSOCIATE

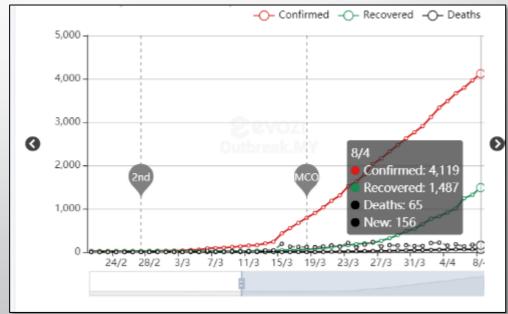


















#### THE STRAITS TIMES









#### Coronavirus: Malaysia medical group asks for more 'urgency' by ministries to help govt



A woman wearing protective mask arrives at Kuala Lumpur International Airport in Sepang, Malaysia, on March 17, 2020. PHOTO: REUTERS

O PUBLISHED MAR 17, 2020, 2:47 PM SGT

PETALING JAYA (THE STAR/ASIA NEWS NETWORK) - The Malaysian Medical Association (MMA) has urged various ministries and government agencies to show "urgency and seriousness" in helping to combat the spread of the coronavirus, including disseminating information and tracking down suspected patients.



#### Hospitals will be overwhelmed if MCO is not taken seriously, warns MMA

NATION 🖃

Thursday, 19 Mar 2020 5:47 PM MYT



PETALING JAYA: Public hospitals will be overwhelmed if Malaysians do not take the two-week movement control order (MCO) seriously, says the Malaysian Medical Association (MMA).

Its president Dr N. Ganabaskaran (pic) said hospitals may not be able to cope if Covid-19 cases continue to rise.

He said Malaysia has 135 government hospitals, nine special medical institutes, 926 ventilators in intensive care unit (ICU) facilities, 152 non-invasive ventilators, 142 transport ventilators and 210 private hospitals.

Dr Ganasbakaran said that adults and youths living with older adults must stay at home and avoid non-essential travel.











KEMENTERIAN KESIHATAN MALAYSIA

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Pemegang Perakuan Pendaftaran Klinik Perubatan Swasta

Tuan / Puan,

#### PENYEDIAAN KEMUDAHAN DAN PERKHIDMATAN SCREENING AND TRIAGING BOOTH RELATED TO COVID-19 DI KLINIK SWASTA

Dengan hormatnya perkara di atas adalah dirujuk,

- Solaras dongan Jadual, Peraturan-peraturan Pencegahan dan Pengawatan Penyakit Berjangkit (Langkah-langkah Di dalam Kawasan Tempatan Jangkitan) 2020, sektor jagaan kesihatan dan perubatan telah disenaraikan sebagai salah satu perkhidmatan perlu (essembia seminos).
- Susulan itu, sekiranya terdapat klinik swasta yang ingin menyediakan kemudahan dan perkhidmatan sereening end triaging booth related to COVID-19 di klinik swasta berkenaan, <u>pemegang perakuan pendaftaran</u> portu mengemukakan notifikasi melatul emel ke alamat ckaps@moh.gov.my berserta butiran seperti berikut:
  - (a) Nama klinik dan alamaf klinik:
  - Justilikasi penambahan kemudahan dan perkhidmatan screening end Iriaging booth tersebut;
  - (c) Schematic diagram dan penerangan ringkas berkaitan petient flow:
  - (d) Butiran personal terutamanya person to perform yang terlatih untuk mengambil dan mengendalikan sampol bagi ujian COVID-19;
  - (e) Menamakan makmal swasta yang akan menjalankan ujian ke atas sampel yang diambil; dan
  - (f) Nama dan no. telefon pemegang perakuan pendaftaran.
- 4. Klinik awasta perlu memastikan pemaluhan terhadap porkara berikut:
  - (a) Prosedur kawalan jangkitan dan rekod perubatan posakit, selaras dengan Akta Pencegahan dan Pengawalan Penyakit Berjangkit 1988 dan Akta Kemudahan dan Perkhidmatan Jagaan Kesihatan Swasta 1998, yang mana berkaitan;
  - (b) Mematuhi Guidelines COVID-19 Management No. 5/2020 updated on 24 March 2020 serta garis panduan dan Standard Operating Procedure terkini yang akan dikeluarkan dari semasa ke semasa;
  - Menggunakan fest kili dan prosedur yang diiktiraf oleh Kementerian Kesihatan Malaysia;

THE A CALABORATION HOLD MANY MEMBERS DETROCKED.

.. 26

- (d) Mempunyai kolaborasikerjasama dengan makmal awasta yang menjalankan ujian RT-PCR bagi COVID-19 (sila rujuk Guidelines COVID-19 Management No. 5/2020 updated on 24 March 2020);
- (e) Code of Professional Conduct dan profesionalisme;
- (f) Good Medical Practice Guidelines; dan
- (g) Tanggungjawab penuh terhadap staf, kemudahan dan perkhidmatan yang disadiakan.

Prosedur ini hanya terpakal sepanjang tempoh Perintah Kawalan Pergerakan berkuatkuasa. Pihak klinik perlu mematuhi prosedur biasa setalah tempoh Perintah tersebut berakhir.

Sekian, terima kasih.

#### 'BERKHIDMAT UNTUK NEGARA'

Saya yang menjalankan amanan,

(DR. AHMAD RAZID BIN SALLEH, MMC: 26560)

Pengarah Amalan Perubatan Kementerian Kesihatan Malaysia bip. Ketua Pengarah Kesihatan Malaysia

s.k.

Ketua Pengarah Kesihatan

Timbalan Ketua Pengarah Kesihatan (Perubatan)

Pengarah Kesihatan Negeri











# Why Screening At A GP Setting?







## Why Screening At A GP Setting?

- 1. Gate keepers
- 2. First point of contact
- 3. Easy access
- 4. Increase the screening rate
- 5. Complement MOH





### Requirements

- Health screening booth for Triaging and Screening Related to COVID-19 at GP setting
- 2. Schematic diagram and patient flow
- 3. Person to perform trained
  - Taking the swab by BPPK, Doffing by Infection Control Unit
  - One day training
  - Certificate will be given
- 4. Name the participating lab





## **Legal Requirements**

- 1. Private Healthcare Facilities & Services Act 2006
- 2. Infectious Diseases Prevention & Control Act 1998
- 3. Guidelines COVID-19 Management No.5/2020
- 4. Code of Professional Conduct
- 5. Good Medical Practice





# **Criteria for Sampling**

- Asymptomatic Non PUI (Patient Under Investigation)
- No history of contact with confirmed case of COVID-19
- Team should consist of THREE trained healthcare workers - All team members should wear full PPE and carry their identification tags







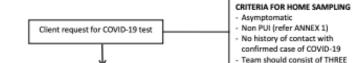
# **Preparation**

- 1. Nasopharyngeal AND Oropharyngeal sampling set and VTM
- 2. Triple packaging set for transportation of samples
- 3. Biohazard waste bin/beg
- 4. PPE (Shoe cover, double gloves, head cover, isolation gown, apron, face shield/ google, N95 mask)
- 5. Laboratory form (KKM)
- 6. Disinfectants

#### ANNEX 2f

#### FLOW CHART FOR HOME SAMPLING OF COVID-19

N.B: This flow chart should be used together with Annex 2C - Screening and Triaging, Guidelines on COVID-19 Management in Malaysia Edisi Kelima



- 1. Nasopharyngeal AND Oropharyngeal sampling set and VTM
- 2. Triple packaging set for transportation of samples
- 3. Biohazard waste bin/beg
- 4. PPE (Shoe cover, double gloves, head cover, isolation gown, apron, face shield/ google, N95 mask)

Take samples and do triple packaging

Collection of samples by the laboratory

Laboratory

conduct test

- Laboratory form (KKM)
- 6. Disinfectants

RESULT

NEGATIVE

Result send to the

referring doctor

Doctor to

provide health

advice to client

#### identification tags

Private doctor:

1. To advise client to wear face mask.

trained healthcare workers All team members should wear

full PPE and carry their

- 2. To notify respective PKD & CPRC JKN as well as National CPRC using the Notification Form (Annex 7)
- 3. To call CPRC JKN for advice regarding which hospital to send case/ quarantine arrangement
- 4. To contact ID physician of that designated hospital to inform about the case
- 5. To arrange transport to send case to that designated hospital (Annex 3) either through private doctor's ambulance service or patient to use his/ her own transport but not using public transport. If patient does not have transport/ unwell/ severe symptoms, contact PKD for transport arrangement

\*If the results of 5

private laboratory

correspond with

IMR results, then

the laboratory is

considered to be

reliable and is not

required to send

anymore samples

to IMR.

samples from a

#### Advice client to practise:

- Wash hands frequently
- Practice Respiratory Hygiene
- Social distancing
- If develop symptoms to seek medical care early

Private laboratory\* to send PCR chart and sample to IMR for confirmation

RESULT

POSITIVE

RESULT

POSITIVE

Result from IMR sent to the referring laboratory and doctor

CPRC - Crisis Preparedness & Response Centre

JKN - Jabatan Kesihatan Negeri PKD - Pejabat Kesihatan Deerah IMR - Institute of Medical Research

Private Laboratory to fill up ANNEX 5d (6.4 Reten Keputusan Ujian Makmal COVID-19 dari Makmal ke CPRC Negeri) everyday

Guidelines COVID-19 Management No. 5/2020 Updated on 24 March 2020

09 April 2020



https://www.youtube.com/watch?v=VhKmwgHzd\_E







# What is the Practical Issues of GPs in Malaysia while performing Screening?





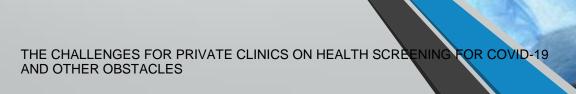


## **Practical Issue**

- History
- Not for PUI
- Implied Consent
- If (+), pls inform the patient n PKD, if
   (-) no exposure in that last 14 days
- MOH will call up to monitor the protocol
- Labs listed by MOH
- It's advisable to do outside the clinic. (Ventilation)
- 15-20 seconds per case









### **Practical Issue**

- Understanding the test itself (RT-PCR)
- Maintaining the cold chain of VTM
- Full PPE: You are not PUI, when the patients results is positive
- Not Full PPE: If patient is positive, than the you become PUI
- Staff (3 staffs): 1 doctor and 2 trained personal)
- Close contact defined as: "Healthcare associated exposure without appropriate PPE"







## **Personal Protection Equipment (PPE)**















https://www.youtube.com/watch?v=RkxypHyvRPo







## Covid-19 in GP Clinic

- 1. Provide good visual signages in all relevant languages requesting patients to declare symptoms, travel or contact with a confirmed case
- 2. Through verbal and visual cues, identify those with respiratory symptoms and offer masks and hand sanitizer
- 3. Rapidly assess verbally if the patient has epidemiological links that might qualify him/her as a PUI.
- 4. If uncertain, discuss with medical / Infectious disease specialist at nearest screening hospital.













Please immediately inform our staff:

NOTICE ON COVID-19 INFECTION

**FEVER** 

OR

SHORTNESS OF BREATH
COUGHING
SORE THROAT
SNEEZING OR RUNNING NOSE



AND

Travelled to / resided in foreign country within 14 days before the onset of illness

OR

Close contact 1 in 14 days before illness onset with a confirmed case of COVID-19

OR

Attended an event associated with known COVID-19 outbreak

#### **Visual Signage**











Minimal items on the doctors table.











1) Give 3 Ply Mask



2) Give Hand Rub











3) Get Patient Info



4) Doctor | Verbal and Visual Triaging













5) Pre-Designated area: - more than 1m away from other patients and staff.
- minimal surrounding items to minimize items requiring disinfecting.









# Covid-19 in GP Clinic

#### If PUI:

- Place In Pre-designated Waiting Area
- Patient Information
- Notify District Health Office
- Refer To Screening Hospital (Public Transport Not Allowed)
- Disinfect Waiting Area









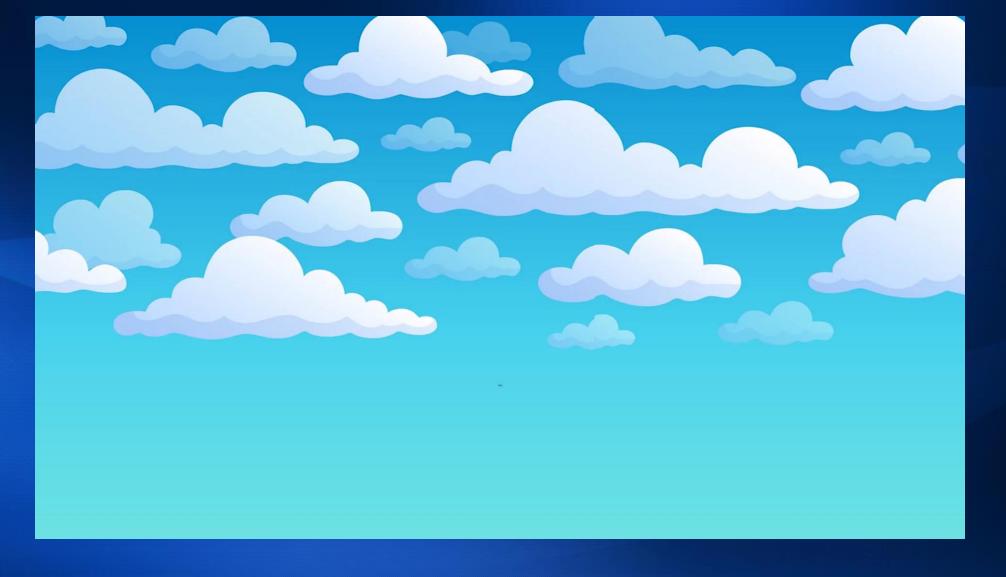


# Patient Under Investigation (PUI) & Definition of Contact









https://www.infosihat.gov.my/index.php/multimedia/video/item/the-management-of-covid-19-patient-under-investigation-pui





### **Definition of Contact**

A contact of a COVID-19 case is a person not currently presenting symptoms, who has, or may have been in contact with a COVID-19 case

#### Close Contacts

- Health care associated exposure without
   appropriate PPE (including providing direct care for COVID-19 patients, working with health care workers infected with COVID-19, visiting patients or II. staying in the same close environment of a COVID-19 patient
- II. Working together in close proximity or sharing same classroom environment with a COVID-19 patient
- III. Traveling together with COVID-19 patient in any kind of conveyance
- IV. Living in the same household as COVID-19 patient

#### **Casual Contact**

- A person who was in a closed environment with a COVID-19 case for less than 15 mins or at a distance of more than 2 metres
- II. A person having face-to-face contact with a COVID-19 case for less than 15 mins and at a distance of less than 2 metres.

\*\*Note: Transit in an airport located in affecting countries is not considered as having travelled to that country.

Source: Guidelines COVID-19 Management and ECDC Public Health Management of persons, including healthcare workers, having had contact with COVID-19 cases in the European Union



For healthcare professionals use only











Please ensure infection prevention and control is in place when dealing with PUIs.

The doctors at CPRC are very helpful too.

**&** : 03-8881 0200

**&**: 03-8881 0700





**&** : 03-8881 0600

# **Testing Method of Covid-19**









#### South Korea's Foreign Minister explains how the country contained COVID-19



The world must overcome this together?

mack: REUTERS

31 Var 2000

#### Sean Fleming

Senior Wrest, Formative Corners

- Despite a success spike in infections, South Korea is now winning the fight against the COVID-18 coronavirus.
- Regions shared decrees and opened their hospitals to each other's patients.
- . Testing is at the heart of the country's coronavirus strategy.

"It coest"t matter that my country is stabilizing and coming to gripe with this "says South Korean Foreign Minister Kang Kyung-wha, explaining the approach her country has taken to the coronavirus pulbreak at a virtual Warkt Economic Forum COVID Task Force meeting, "The world must overcome this together."

Since its first confirmed case of CCVID-19 in late January, South Korea has shown a determination in the face of the virus that appears to be paying off. From a sudden spike in the number of cases to its decision to implement widespread testing. South Korea has shown feelf able to respond quickly and decision.

#### The Guardian



#### Covid-19: South Koreans keep calm and carry on testing

Nation appears to be weathering coronavirus storm well with little sign of panic among public

Coronavirus - Latest updates See all our coronavirus coverage

Monto Kim in Sentel the 10 Percent Burnel -

Covid-19 testing tents are one of the few signs of activity on Secul's streets these days. While the number of new confirmed cases across South Korea has stayed below 100 for three days in a row, these makeshilt testing centres are spearbeading efforts to contain new and won ying clusters of the virus.

Ourside the Koreana Fail dring, sthere an insurance company call controlles produced the capital's higgest unable of infections, medical stall in protective gas wors quically, occasionally basising to reminic people queuing outside not to sund too close to each other.

No one complains about the wart, with one young man offering to change places with an older woman standing several places behind him.

Now and then, gasps can be heard from inside the tent, as another person reacts with surprise at having a seed inserted into their nescribs.

In contast to the pance-buying witnesset, in other witts-thit countries, South Korsons are, for the most part, staying calm. There have been no reports of hooding, and the only people quenting are either warting to be tested to its hoy face masts.

Since South Korea confirmed its first case of the virus on aut. Annary, health authorities have turned to technology, testing and social distancing in an alterup, to contain the outbreak. The VTIO this week.









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#### Health D-G cautions against Covid-19 rapid testing for public

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Health DG explains why no mass screening for Covid-19



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By Suradainmah Dalm gauthors/orgadzimmah dalm), Not Aln Monamed Barhi (/archors/not -zin, -mohamed-radhi)

PCFALAYA. The Feelth Ministry is not practizing mass screening for Cover 15 as its squaregy expanse towards a more focused according auch as targeting those in high-risk groups.

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The arc using a focused or targeted approach involving tilded in the high risk groups.

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"So treat related to these group and their contacts, most importently the "family members and above contacts, we are paying their and ack and them to come forward and then tests are done on them.

"This is raby we do not conclust mass someofing" to told a creat confidence locks:

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Malaysia's lab network launches Covid-19 testing scheme



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By Assents Shehtle Amen (/anthors/assents-shehtle-eman) - April 6, 2020 ∰ 3:03pm

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the participating laboratories will spende bideslete consist over a 200 tests buly with 24 heur tumaround one

Patients would have access to reliable and outlike meeting at an attordable crice, the consort unities di

it says the programme was being reflect out in phases with the first direction, ghisentice starting on /ghi3 at Clinipath's headt Laders in Klang. and that king commencing an April E.

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HOME MALAYSIA

#### Two weeks into MCO, health experts say Malaysia still lags behind on Covid-19 testing

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NEWS (HTTPR://WWW.THEREKVATPORT.COM/CATFOORY/HEWS!)

#### Experts Believe Malaysia Is Not Testing Enough People For Covid-19

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economic agree that the country should be rate. Thay a higher number of per the consecration











# What is the differences in terms of Methodology of Testing Covid-19 between South Korea and Malaysia?







# What is the stand of MMA on the method and action taken by the Government on the Testing Method?



# What is your suggestions and recommendations?









#### Muhyiddin unveils RM10bil stimulus package for SMEs (updated)

NATION :

Monday, 66 Apr 2020 4:12 PM MYT



PETALING .AYA: Prime Minister Tan Sri Munyiddin Yassin has unwelled a special stimulus package worth. RM10bil aimed at small and medium-sized enterprises (SMEs) in a biol to soften the impact of the movement control order (MCS).

According to Muhylddin, SMEs and micro-businesses made up two-thirds of the workforce of the country and contributed 40% of the country's economy.

This is an addition to the other economic stimulus packages for the people to increase cash-flow to ensure the economy does not collabor.

Muhyloid in had on March 27 unwelled an economic stimulus package known as pake) prihatin (caring backage) valued at ICMS-50sil.

This was after the government had enforced an MCO since March 13 to curb the spread of Covid-19.

The MCO was supposed to end on March 31, but the government extended it until April 14.

Here are the highlights of the Prime Minister's speech on Monday (April 6):

- \*The povernment will increase the wige subsidy of RM500 monthly for employers from RM5.9billionnounced on March 27to 8M10abillian additional 8 M7.9bill.
- For some also that employ more than 200 people, the number of works is who will be digible for the subsidy is increased from 100 previously, to 200.
- For companies that employ between 76-200 employees, the company will receive a wage subsidy of RM800 for each worker.
- For companies that employ between 1.76 employees, the company will receive a wage subsidy of RM1,200 for each certain.

The aid comes with a condition that employers must retain their staff for all least six months.

- \*The creation of a RM2.1bil Prihatin Special Grant for all SME companies that qualify.
- <sup>1</sup> The Government will provide a special great of RM3,000 to each company which is expected to benefit hearly 700,000 micro 5 MEs nationwide. These SMEs must register with the inland Revenue Board (IRB) to enjoy this decility. The government will obtain a list of eligible SMEs from the Local /v. Havrilies and Companies Commission of Mobaysic (SSM).
- <sup>1</sup> The government will be abolishing the ZX interest rate for the KMLCOm ( More Credit Scheme under Bank Simparan Nasional.)
- "The initro loan scheme for micro businesses extended to Tekun Nasional with a maximum loan limit of RM50,000 per company at no interest. For this purpose, a sum of RM200mi will be provided. Applicants can only choose from one of these schemes.
- \* The government has agreed to encourage negatistic as between employers and employees on the terms of their employment, including the cyclic backetuck statics, and to allow upos distance during the MCO.
- Employers and employees can refer to the Labour Department to obtain advise in regards to any problems arising from a resolution. Negotiations have to be based on employment laws of the country.
- 1 the government has granted an automatic moratorium of 30 days to allow companies to submit statuto y cocurrents to the 55M from the Gast date of the MCO.
- "The filling of the companies financial state ments is also extended for three months from the last date of the MCC. The flexibility is given to companies with financial years ending Sept 30 until Dec 31. Companies will have to spany for this flexibility from SSM and notate charges will be charged.
- The government has appealed to exacts of private premises to recurse cental rates for SMEs during the MSXD and three moults after it ends.
- They will be given additional tax deductions educations accurate the amount of remineduction from April to June. This is subject to the condition that they reduce the contail by at least 30% during that period.

#### Related stories:

Mulyicum Better days will be here again.

Lanctories who reduce rents eligible for tax deductions under stimulus paraloge programme for SMEs.









# PRIHATIN RAKYAT ECONOMIC STIMULUS PACKAGE (Additional Measures):

# for Small & Medium-Sized Enterprises (SMEs)



Additional tax deduction equal to the rental discount will be given to landlords of private business premises who give rental discounts to SMEs.

RM4,000 for a period of

three (3) months.



Enhancement of Wage Subsidy
Program to subsidise affected
employers between RM600 and
RM1,200 per month for each
employee earning less than



The Micro Credit Scheme for micro businesses is extended to TEKUN Nasional with a maximum loan limit of RM10,000 per company at no interest.



Abolition of 2% interest rate for Micro Credit Scheme under Bank Simpanan Nasional.



Foreign worker
(except domestic workers)
levies are reduced by 25% for
those whose work permits are
expiring between 1 April 2020
and 31 December 2020.

#### PRIHATIN RAKYAT ECONOMIC STIMULUS PACKAGE (ADDITIONAL MEASURES)





FOR SMALL & MEDIUM-SIZED ENTERPRISES (SMEs)

TOTAL: RM10 BILLION

#### AIMS

- To reduce SMEs's financial burdens
- To ensure job security for two-third of the country's workforce

#### MEASURES



Wage subsidy allocation announced on March 27 raised to RM 13.8 billion from RM5.9 billion (additional of RM7.9 billion)

Benefits: about 4.8 million workers

SMEs with local workers earning RM 4,000 & below will receive:

More than 200 workers RM600 per worker

(the maximum number of workers qualified to receive the subsidy increased from 100 to 200)

76 to 200 workers RM800 per worker

less than 75 workers RM1,200 perworker

\*\*The financial assistance is for 3 months & only for companies that have registered with the Companies Commission of Malaysia (SSM) or local authorities before Jan 1, 2020 & also registered with SOCSO



Employers that have chosen to accept the financial assistance must maintain their workers as employees for 6 months, that is 3 months while receiving the wage subsidy & 3 months after



Special PRIHATIN Grants: Allocation: RM2.1 billion for all qualified micro SME companies



RM3,000 to each company, benefitting nearly 700,000 micro SMEs in the country



Requirements:

The company need to register with the Inland Revenue Board (IRB)



The government will get the list of qualified SMEs from the local authorities & SSM

 The government is also appealing to licensed moneylenders, registered under the Moneylenders Act 1951 offering credit facilities, to allow for a 6-month loan repayment moratorium for SMEs effective from April 2020, the same as the moratorium given by the banks

Published: 6/4/2020

Bernama Infographics









Source: Prime Minister, Tan Sri Muhyiddin Yassin

# What is the Impact of GP Professionals during MCO and possible Post MCO?



# What is your suggestions and recommendations to the Professionals and Government?





# 5 Options clinic owners can consider to manage the impact of the MCO under the RM10 billion Economic Stimulus Package for SMEs

- 1. Wage subsidy program under SOCSO
- 2. The micro credit and soft loan scheme for micro enterprises
- 3. Rental reduction at the private premises.
- 4. Loan applications through the IMSME portal.
- 5. Pay cuts and unpaid leave.



#### PERSATUAN PERUBATAN MALAYSIA

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Dr Sivanaesan Letchumanan Chairman, PPS pps@mma.org.my 5 options clinic owners can consider to manage the impact of the MCO under the RM10 billion Economic Stimulus Package for SMEs:

Since the MCO was issued, there has been a drastic drop in patient visits to clinics. About 30% of the GP clinics are registered with the registrar of companies while the rest are sole proprietors. The clinics come under the services sector with the majority employing more than 5 staff hence they can be classified under the micro and small industry.

Each clinic which is mandated to register with MOH will be issued a registration form called Form B, D or F, where the practicing doctors need to renew their practicing license with the Malaysian Medical Council. As the Form B, D or F issued by MOH is a mandatory registration to operate, we have written to the government to accept these documents apart from the registration with the Companies Commission of Malaysia (SSM), SOCSO or local authorities issued before Jan 1, 2020.

Under the RM10billion Economic Stimulus package for SMEs, 5 options clinic owners can consider to manage the impact of the MCO include:

l.Wage subsidy program under SOCSO.

For companies with employees of less than 75 people, a wage subsidy of RML200 per month per employee is provided. This can be applied under the www.prihatin.perkeso.gov.my which will be open for submission on the 9th April . (<a href="https://www.jprihatin.perkeso.gov.my">www.jprihatin.perkeso.gov.my</a>)

2. The micro credit and soft loan scheme for micro enterprises.

Cinics facing problems in cash flow may tap this fund. In the package, the 2% interest rate has been abolished to 0% under the Bank Simpanan Nasional (BSN) Micro Credit Scheme of RM500 million. The soft loan scheme for micro enterprises is also extended to TEKUN Nasional with a maximum loan limit of RM10,000 at 0% for each enterprise. Applicants are given an option to choose either scheme to benefit from this facility.

3. Rental reduction at the private premises.

The clinics can start negotiating with the shop owners for reduction in rental. The prime minister has urged owners of private premises to provide assistance to their tenants to reduce their rental rates. Owners of buildings or business spaces that provide rental reduction or waiver to SME tenants are given a further tax deduction which is equivalent to the amount of rental reduction for the months of April utull June 2020. This further tax deduction is subject to the condition that the rental reduction is at least 30% of the original rental rate for that particular

4.Loan applications through the IMSME portal.

Apart from loans directly from the banking institutions, all SMEs have an option to apply for loans through the IMSME portal. This portal provides myNP services - a financing advisory service for SMEs. ( <a href="https://imsme.com.my/portal/en/">https://imsme.com.my/portal/en/</a>)

5.Pay cuts and unpaid leave.

With the reduction in patient visits and operating hours, staff wages during the crisis period may be difficult to sustain. The clinic owners can negotiate for a win-win situation between both parties during this period. The government encourages employers to actively engage with their employees on employment terms including the options of pay cuts and unpaid leave during the MCO period. Employees and employees may refer to the Department of Labour to seek advice on solutions for issues raised. Any negotiations should be subjected to employment laws currently being enforced. What is important is that the rights and welfare of both sides are taken care of.

Thank you

Dr Thirunavukarasu Rajoo Hon.General Secretary Malaysian Médical Association secretary@mma.org.my









# The Challenges for Private Clinics on Health Screening for Covid-19 and other Obstacles

og APRIL 2020 (THURSDAY) 3 PM – 4PM





HONORARY GENERAL SECRETARY

MALAYSIAN MEDICAL ASSOCIATION (MMA)









