

PRESIDENT'S MESSAGE

Hello doctors. Hope all of you are keeping well.

Let me start on sharing about the 25th anniversary of Malaysian Society for Quality in Health (MSQH) which fell on 17 October 2023, but was celebrated at the Everly Hotel, Putrajaya on 22 February 2024.



MSQH 25th Anniversary celebration

It was a joyous celebration that began with a welcome speech by MSQH President, Puan Norhaizam Mohammad. She began by sharing the story of the dedication and hard work of all the founding fathers of the Society.

These individuals came together from various stakeholder organisations with the aim of enhancing patient safety throughout the nation. The founding President and current advisor is Tan Sri Siti Sa'adiah Sheikh Bakir.

Tan Sri Dato' Dr Abu Bakar Suleiman, who served as Director-General of Health from 1991 to 2001, is also an advisor. A champion of healthcare quality, he was the driving force behind the formation of MSQH. He is also a Life Member and Advisor to MSQH.

The publication commemorating the 25th anniversary of MSQH highlights the founding members, incorporates testimonials from those involved, and charts the evolution of MSQH. It underscores the commitment of individuals from different healthcare domains as well as MSQH's core values: safety, integrity, professionalism, patient and family centred care, and teamwork.



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About MSQH

MSQH is a non-governmental, not-for-profit organisation established and registered with the Registrar of Societies in 1997. It is the brainchild of the Ministry of Health (MOH) in partnership with the Association of Private Hospitals Malaysia (APHM) and the Malaysian Medical Association (MMA).

As such, the three Vice-Presidents of MSQH are the Deputy Director-General of Health (Medical) representing MOH, the CEO of Pantai Hospital representing APHM, and the President of MMA representing MMA.

MSQH's vision is to be the internationally accredited organisation recognised by the healthcare industry, consumers, and the general public for promoting and improving quality and safety in healthcare.

MSQH's mission is to assure quality and safety in healthcare for consumers and the general public through continuous quality improvement, patient safety, advocacy, promotion, education, training, and accreditation of all healthcare facilities and services. It also aims to produce highly competent people who are qualified by education, training, and experience through human resource and human capital development.

Healthcare Accreditation Services

The healthcare accreditation services provided by MSQH play an important role in encouraging healthcare providers in the country to keep up with international standards of quality. It also boosts confidence among patients and their families that they will receive quality care at any MSQH-accredited medical facility.

Additionally, it enhances Malaysia's healthcare tourism industry, which is expected to contribute more than RM2 billion a year to the national revenue by 2025. MSQH accreditation is open to public and private medical facilities, including hospitals, medical clinics, chronic dialysis treatment centres, and dental clinics.



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MSQH Accreditation

MSQH accreditation offers several benefits, including:

1 Enhanced Quality and Safety: Ensures healthcare services meet high standards.

2 Increased Patient Trust: Accreditation signals a commitment to quality care.

3 Continuous Improvement: Encourages ongoing assessments and enhancement of services.

4 Operational Efficiency: Streamlines processes and reduces errors.

5 Professional Development: Provides staff with training and development.

6 Competitive Advantage: Differentiates the clinic in the healthcare market.



With Tan Sri Siti Sa'adiyah Sheikh Bakir, Founding President of MSQH and Advisor

I will end here on the above topic of MSQH as food for thought. Till next month, take care of your well being!