

PSD in good hands, bodes well for public services delivery, says MMA

By [Kelly Lau](#) - February 21, 2022 @ 5:17pm



The appointment of Datuk Seri Mohd Shafiq Abdullah as the new Director-General of the Public Services Department (PSD) has received the backing of the Malaysian Medical Association (MMA) which believes it is in good hands. - Pic credit Facebook KKM.

KUALA LUMPUR: The appointment of Datuk Seri Mohd Shafiq Abdullah as the new Director-General of the Public Services Department (PSD) has received the backing of the Malaysian Medical Association (MMA) which believes it is in good hands.

MMA president Dr Koh Car Chai said the association was confident that the appointment will lead to many improvements to come in the nation's public services delivery from the civil service.

He said the MMA in extending its warmest congratulations to Shafiq on his new appointment said it was looking forward to working with him.

"His first address to the PSD mandate has reassured us that he is the ideal guy for the job. His appointment is also timely, as improvements in the delivery of public healthcare are desperately needed.

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"We believe his analytical skills and visionary thinking will be an asset to the government in its planning and development of public services.

"His vast knowledge and experience in particular in the health ministry will be key towards the efficient management of human resources in our public healthcare in response to the increasing healthcare needs of the people," Dr Koh said in a statement today.

He said the MMA also applauded the PSD's resolve to review all circulars quickly to see if they were still practicable in light of current circumstances.

"The way forward is the PSD Director General's recent circular saying that there was no need to countersign medical certificates produced by the private sector, he recognises the importance of the private sector's involvement and the necessity to tear down barriers between the two."

Dr Koh added the medical fraternity was also pleased with the PSD Director General's strong emphasis on the need for sufficient stakeholder engagement in the development of policies and regulations to prevent any issues from arising in the future.